



POMIFERA

Policies & Return Procedures



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Return Policy

If you are not completely satisfied with your Pomifera, LLC purchase, please return for a full refund if postmarked within 30 days of receipt. Return shipping and handling fees are paid by customer. All returns must include the original receipt for order tracking.

Please note that when sending a return, make certain to retain your tracking number. Returns that do not arrive at our warehouse cannot be processed.

Starter Kit/Business Box Return Policy

Business Boxes are non-refundable.

Subscription Return Policy

Subscription orders are eligible for returns/refunds. Subscription products must be returned unopened to be eligible for a refund.

Return Information

Please note: Products purchased with points are non-refundable and not available for refunds. We cannot return partial items in a bundle. Specialty, closeout or discounted items cannot be returned, all sales are final on these items.

Pomifera, LLC

Returns/Exchanges

5650 Green Pointe Drive North
Groveport, OH 43125-1063

Pomifera, LLC does not guarantee that the website will be free from interruption. The website may be subject to shutdowns from time to time for maintenance, technical issues, and/or causes beyond Pomifera, LLC's control. You agree that Pomifera, LLC shall have no liability for any loss caused by any shutdown or interruption.

Supply of goods, services and software through the website is subject to United States export control and economic sanctions requirements. By acquiring any such items through the website, you represent and warrant that your acquisition comports with and your use of the item will comport with those requirements. Without limiting the foregoing, you may not acquire goods, services or software through the website if: (a) you are in, under the control of, or a national or resident of Cuba, Iran, North Korea, Sudan or Syria or if you are on the U.S. Treasury Department's Specially Designated Nationals List or the U.S. Commerce Department's Denied Persons List, Unverified List or Entity List, or (b) you intend to supply the acquired goods, services or software to Cuba, Iran, North Korea, Sudan or Syria (or a national

or resident of one of these countries) or to a person on the Specially Designated Nationals List, Denied Persons List, Unverified List or Entity List.